

# **ANGLICAN CARE NETWORK**

## **CODE OF PRACTICE**

### **MISSION STATEMENT**

The ANGLICAN CARE NETWORK is a nation-wide network of Anglican dioceses and social service agencies, parish-based programmes and inter-church projects, which seek to express the Love of Christ through loving service, and work towards justice and equality for all in society.

Its members work with individuals, groups and committees, regardless of race, creed, gender or ability, to meet needs, encourage healing and reconciliation and enable growth and wholeness.

### **CODE OF ETHICS**

1. Anglican Care is a Christian Social Service Network, and members are expected to work within the broad ethos of the gospel of Jesus Christ as expressed within the Anglican community.
  - 1.1 Members are the boards, committees, agencies, services and their staff, both paid and voluntary.
  - 1.2 Members are expected to work towards achieving the objectives of Anglican Care.
  - 1.3 The Network is committed to providing professional services and advocacy for social justice and supports members to maintain high levels of competency in their particular area of work.

### **PRINCIPLES**

2. Every human being has a unique value, irrespective of their race, colour, sexual orientation, social status, ability, age or religious or political beliefs.
  - 2.1 Each individual has the right of self-fulfilment to the degree that it does not encroach upon the same rights of others.
  - 2.2 The Anglican Care Network will work towards providing maximum benefits for all its members.
  - 2.3 Members have the responsibility to devote objective and disciplined knowledge and skill, to aid individuals, groups, communities and societies in their development and resolution and personal-societal conflicts and their consequences.
  - 2.4 Members shall respect the dignity and worth of every individual, the integrity of families/whanau and the diversity of cultures.
  - 2.5 Members shall be honest and trustworthy in all their professional relationships.

### **RESPONSIBILITY TO THE WIDER COMMUNITY**

Within the context of responsibility to Anglican Care, it is appropriate for members to:

3. Advocate policies and legislation that promote social justice, in collaboration with the Social Justice Commission, the NZCCSS and Anglicare Australia.
  - 3.1 Seek to increase the range of choices and opportunities for all members of the community, with special regard for the disadvantaged.



- 3.2 Encourage public participation in the shaping of social policies and institutions.
- 3.3 Act to prevent and eliminate discrimination in the wider community against individuals and groups on the basis of race, colour gender, sexual orientation, social status, age, ability or religious belief.

#### **RESPONSIBILITY TO SELF**

4. Members acknowledge that there is a need to promote wellness and self care for all staff and volunteers engaged in social service endeavours.

#### **ANGLICAN CARE NETWORK MEMBERS RESPONSIBILITY TO CLIENTS AND STAFF**

5. Each service/diocese is expected to follow agreed Code of Ethics in delivering their services.  
This should include the following objectives:
  - 5.1 Members will provide quality care and support which
    - is based on Christian commitment to unconditional love, and service to others.
    - assists each person to retain independence and dignity;
    - promotes a sense of community;
    - is of high professional standard.
  - 5.2 Members will have in place mechanisms which provide an opportunity for clients to give feedback on the service received and the right to complain.
  - 5.3 Members will have in place mechanisms and a clear reporting structure for staff and volunteers to follow where they wish to provide feedback or raise concerns.
  - 5.4 Members will develop and provide opportunities for professional development and clinical supervision for service teams.
  - 5.5 Each member will develop processes which support quality improvement in delivering services to people.

#### **RESPONSIBILITY TO COLLEAGUES**

6. Members should treat colleagues with respect, courtesy, fairness and good faith.
  - 6.1 Members should promote cooperation with colleagues to further common interests and concerns.
  - 6.2 Members should seek mediation or arbitration when important conflicts with colleagues require to be resolved in the interests of professional integrity.
  - 6.3 Members should take action through appropriate channels against unethical conduct by other members especially where it may be harmful to others.
  - 6.4 Members should promote and share opportunities for knowledge, experience and ideas with colleagues for the purpose of mutual improvement and validation.
  - 6.5 Members should defend colleagues against unjust actions.

*(Confirmed by Network meeting August 1995)*

